10 MAY 2016 Q1 2016 Presentation



Built by Retailers for Retailers

Today's Presenters



Kenneth Nilsson Chief Executive Officer 28 Years at Resurs



Peter Rosén Chief Financial Officer Joined in 2015



Agenda

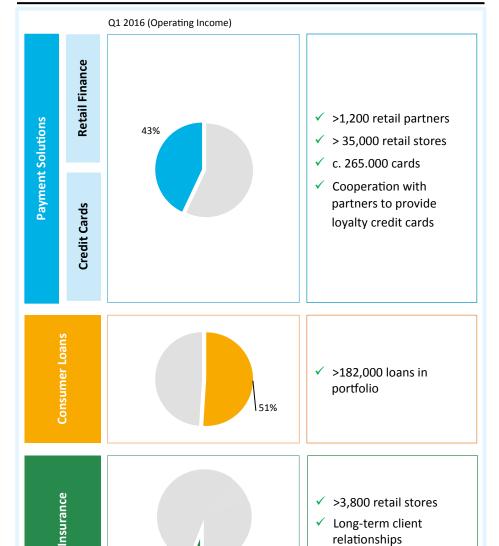
- Resurs in brief
- Q1 In figures
- Strategy going forward
- Q&A Peter Kessiakoff



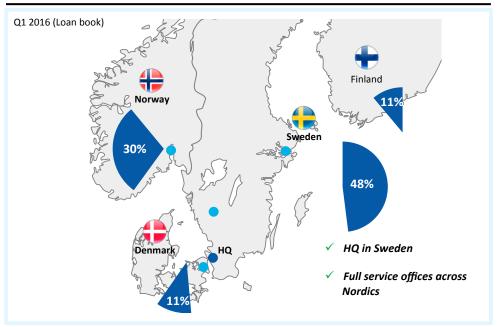
Resurs – Nordic largest independent Retail finance group

relationships

Operating income overview of Segments and Products



Pan Nordic Platform



Our head office





Retail Finance – Strong value proposition for all stakeholders

Drive sales and loyalty for our retail partners...

Good for Retailer...

- Drive sales
- Support omni-channel transition
- · Foster customer loyalty

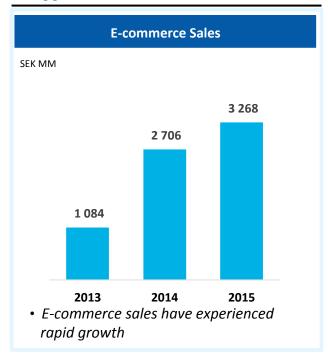
...Good for Customer...

- Increases Purchasing Power
- Payment Flexibility

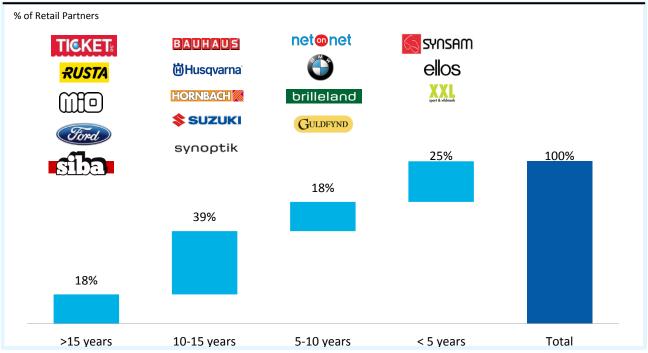
...and Good for Resurs

- Profit Contribution
- Retailer Loyalty
- · Cross-selling

Strong growth online...



...a number of longstanding relations with top Nordic Retailers





In forefront of adapting new technology

Loyo – our consumer card loyalty app



- Gather your gift cards, loyalty cards and credit cards in <u>one mobile app</u>
 - Efficient communication channel for our partners
 - Receive and redeem vouchers/gift cards
- Apply for a credit card and sign with BankID, <u>instant credit check</u>
- C.86k users in 2015
- C.140 partners in 2015

Pay with Loyo Loyalty Cards Trans, Info Offers Retailer Info.

Resurs Bank MasterPass Wallet

- Gather your cards and contact details in a digital wallet
- Simplify online shopping
 - Use BankID + social security number
- Works on all devices
 - Web
 - Mobile
 - Tablets



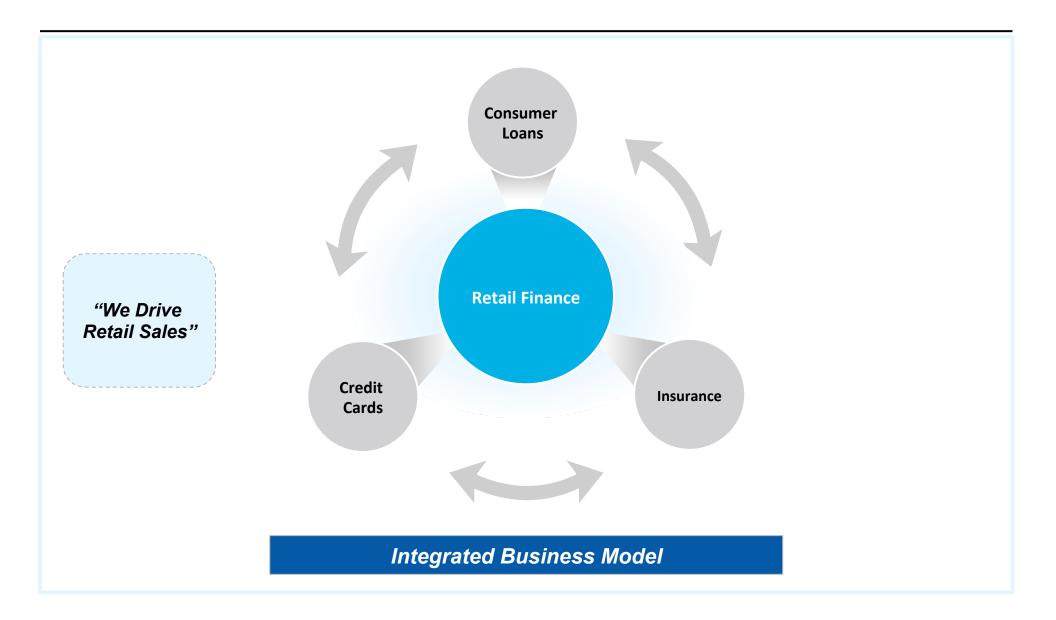
Launch of Contactless MasterCard

- Quicker and more convenient shopping in physical stores, just hold the card close to the terminal.
- No pin required for transactions under 200sek (Sweden).
- Less wear on the card.
- Not tied to a card specifically. In the future it doesn't need to be a card, It can be a wearable like a watch, a wrist band, a key tag or even in your cellular phone.





Focused Business Model – Retail Finance is at the core of what we do





Group development highlights

Continued growth and listing of Resurs Holding on Nasdaq Stockholm

Q1 Overall highlights

Resurs Holding

- Strong growth in loan book
- Positive development of Cost of Risk
- Strong net income

Q1 Segment Highlights

Payment Solutions	 Successful cooperation initiated with Synsam and My Money Good growth of issued credit cards, especially outside of Sweden
Consumer Loans	 Good growth in all markets Initiated joint projects between yA Bank and Resurs
Insurance	 Several new partnerships established, of which Granngården is the largest partner. Improved technical profit due to closing of unprofitable business in UK.



Listing Nasdaq Large Cap

From 2 to 16 000+ owners

Listing information

- On 29 April 2016 Resurs Holding was listed on Nasdaq Stockholm, large cap
- Subscription price set at 55 SEK/share giving a market cap of SEK 11 bn
- Approx 16 000 retail investors
- Trading name (RESURS)

Four major cornerstone investors:



Robur





Handelsbanken Fonder





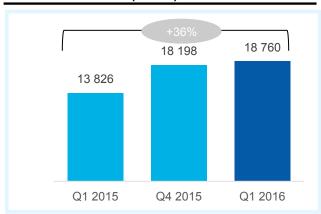
Q1 – In figures Excluding IPO cost in Q1 2016



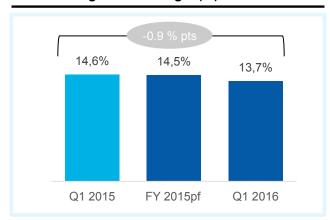
Overview of financial performance

Strong loan book growth and high increase of net income

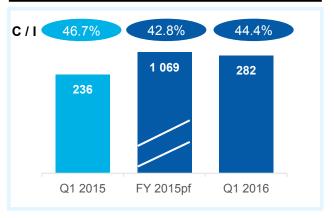
Loan Book Growth (MSEK)



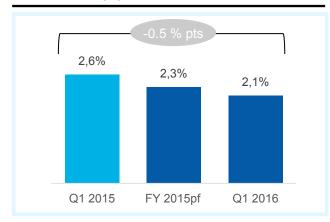
Net Banking Income Margin (%)¹



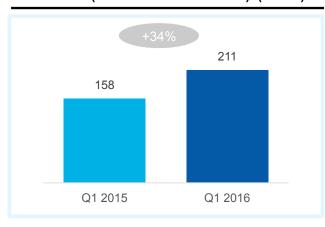
Opex (excl insurance and IPO cost) (MSEK)



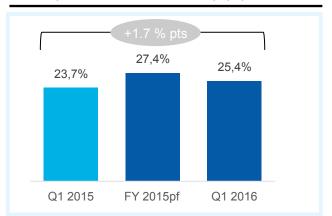
Cost of Risk (%)



Net Income (excl. IPO cost net of tax) (MSEK)



RoTE (excl. One-off's net of tax) (%)



Note: yA Bank acquired Oct-2015, i.e. not included in Q1 2015 numbers.

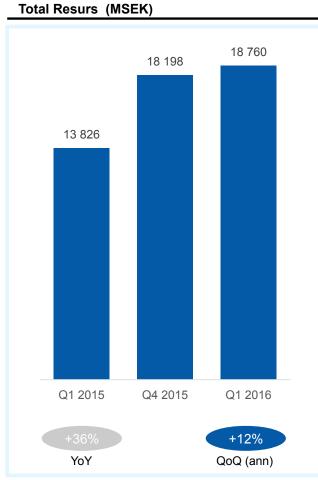


NBI for bank calculated as group operating income less reported insurance segment operating income

Loan book evolution

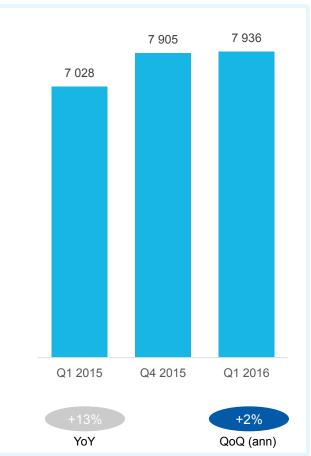
Strong YoY growth in both Payment Solutions and Consumer Loans





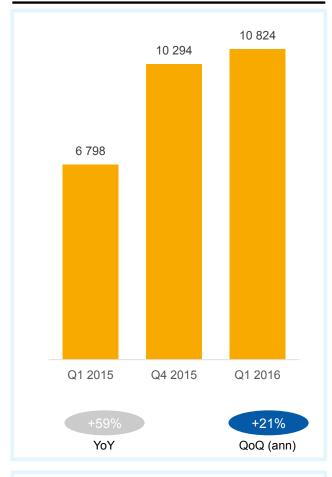
• Adjusting Q1 2015 to include yA Bank, the YoY growth is 10% in reported currency and 14% in constant currency





Adjusting Q1 2015 to include yA Bank, the YoY growth is 6% in reported currency and 8% in constant currency





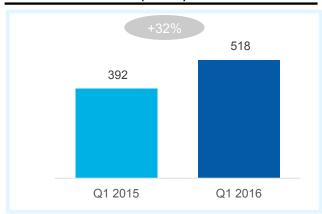
 Adjusting Q1 2015 to include yA Bank, the YoY growth is 14% in reported currency and 19% in constant currency



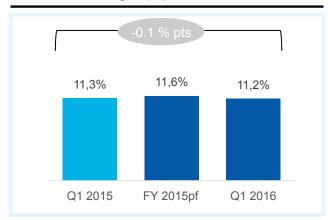
Margin evolution

Strong growth in net interest and net banking income

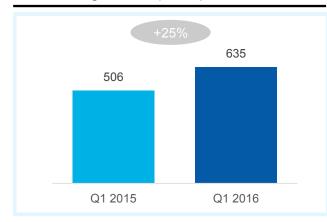
Net Interest Income (MSEK)



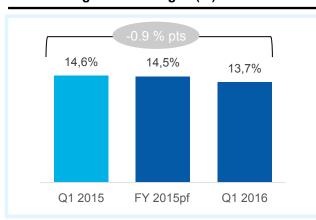
Net Interest Margin (%)



Net Banking Income (MSEK)



Net Banking Income Margin (%)



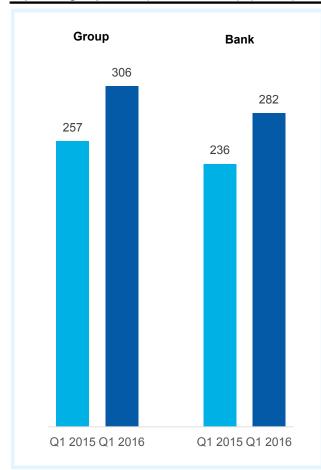
- Net interest income Q1 2016 vs. Q1 2015 +32% with stable NIM
- Net banking income Q1 2016 vs. Q1 2015 +25% at somewhat lower NBIM
 - Lower NIBM with yA Bank, lower interchange and lower net result from financial transactions
- Alignment of the interest income and credit loss recognition policy of former Dan-Aktiv affects ratios



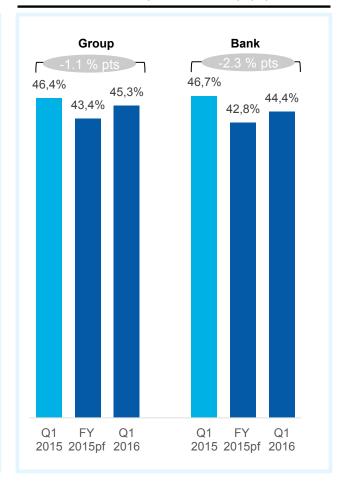
Evolution of operating expenses

Improved cost income ratios

Operating expenses (excl. IPO cost) (MSEK)



Cost Income Ratio (excl. IPO cost) (%)



Highlights

- Increase in operating expenses following on growth of business
- Cost income ratios improve YoY on the back of scalable business model
- Q1 2016 cost income ratio below 2015pf affected by seasonality in top line

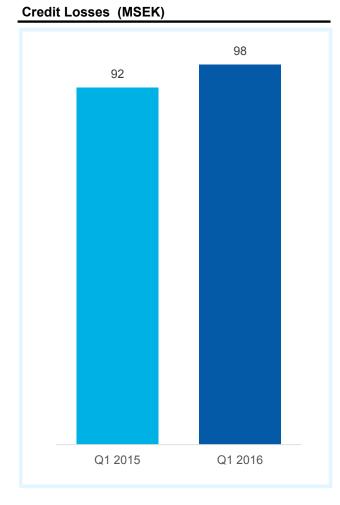
Note: IPO cost of SEK20m reducced in Q1 2016. Unadjusted C/I Group and C/I Bank of 48.2 and 47.6.



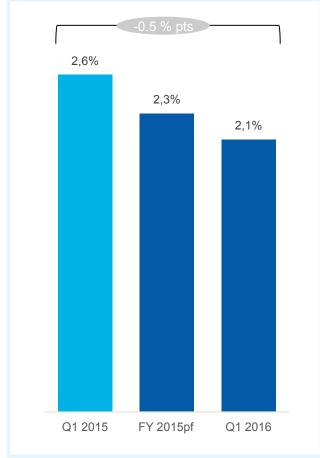
Evolution of credit losses

Lower Cost of Risk





Cost of Risk (%)

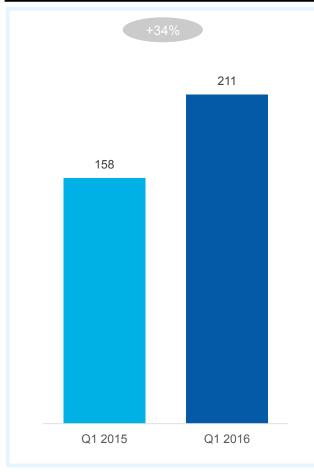


- Cost of risk improved from 2.6% to 2.1% on the back of lower entry into NPLs
- Alignment of the interest income and credit loss recognition policy of former Dan-Aktiv affects ratios

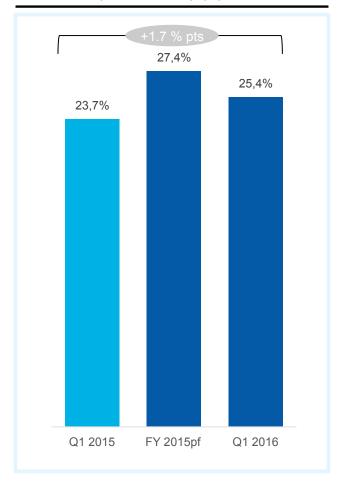


Strong growth of net income and RoTE





RoTE Ratio (excl. IPO cost) (%)



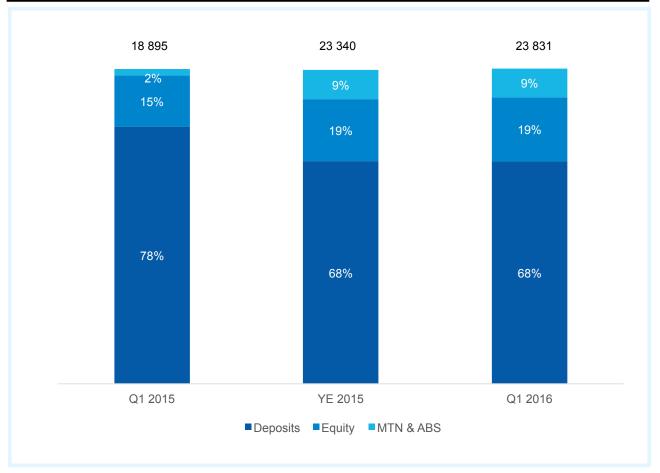
- Net income Q1 2016 vs Q1 2015 +34%
- RoTE 25.4% at CET1 13.2%
 - RoTE 26.6% at target CET1 12.5%
- Q1 2016 RoTE is below FY2015pf due to top line seasonality



Funding evolution

Continued diversification

Equity and Liabilities

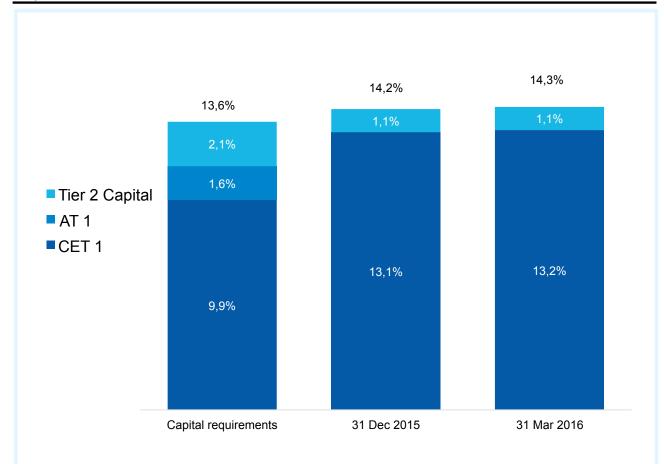


- Diversified funding with MTN and ABS
- Lower dependence on deposits



Stable capital position

Capital structure, % Highlights



 Strong CET1 ratio of 13.2% with a comfortable buffer vs. capital requirements of 9.9% and target CET1 of 12.5%



Medium term financial targets – recent performance

Metric	Target	Very strong growth in Q1 with an adjusted YoY growth of 14% in constant currencies and 12% growth QoQ Q1 margin 13.7% down vs. full year PF 2015 14.5% but above February trading update 13.5% following on seasonal effect and improvement in commissions		
Organic Loan Growth	~ 10% p.a.			
NBI Margin (Bank)	In line with recent performance (c. 13% – 15% in 2013-2015)			
Cost/Income (Bank)	~ 40% in the medium term	Q1 cost income ratio 44.4% above full year PF 2015 42.8% due to top line seasonality with lower operating income margin at beginning of year		
Cost of Risk	In line with recent performance (c. 2% – 3% in 2013-2015)	A very good development with 2.1% and below full year PF 2 of 2.3%		
RoTE	~ 30% in the medium term (Based on Capital Employed at 12.5% CET1 Ratio)	25.4% at CET 13.2% / 26.6% at CET1 12.5%		
Payout Ratio	> 50%	50% of Q1 2016 Net income provisioned for as dividend in CE calculation		
CET1/Total Capital Ratio	>12.5% CET1 14.5% Total Capital	13.2% CET1 14.3% Total Capital		



Strategy & Going forward



Resurs has a well defined strategy for growth

Clear Growth Strategy

We will keep focus and grow organically in the Nordics through our scalable captive business model.

This includes four main growth areas

Add new partners to existing partner base

Increase cross sales within existing data base

Strengthen existing collaborations to increase credit penetration

Continue strong product innovation



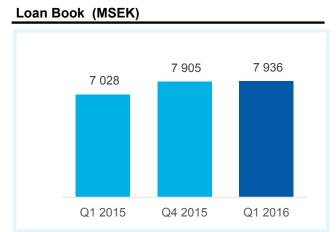


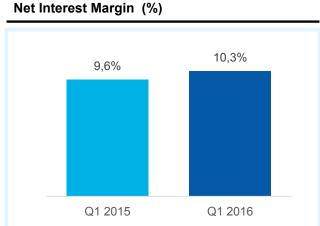
Next report: 9th August 2016



Payment Solutions

Continued growth at stable risk adjusted NIM

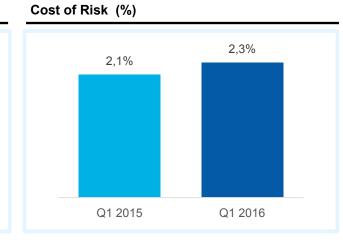




14,8% 14,6%

Net Banking Income Margin (%)

Q1 2015



Highlights

- Good loan book growth Q1 2016 vs. Q1 2015
- Loan book on level with Q4 2015 affected by seasonality
- Improved NIM
- Stable NBIM
- · Stable CoR

Note: yA Bank acquired Oct-2015, i.e. not included in Q1 2015 numbers

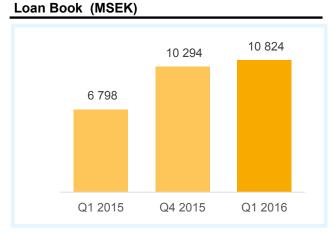
Q1 2016

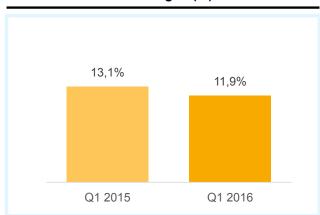


Consumer Loans

Strong growth at stable risk adjusted margins





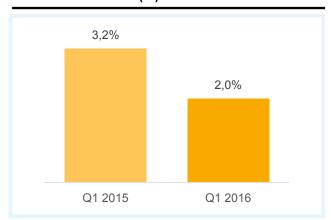


Net Interest Income Margin (%)

Net Banking Income Margin (%)



Cost of Risk Ratio (%)



Highlights

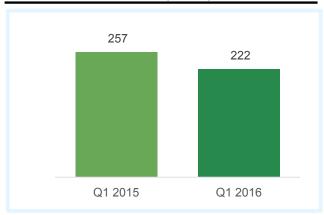
- Positive loan book development in all Nordic markets
- The risk adjusted margins are stable following on the consolidation of yA Bank with lower interest margin but also lower cost of risk
- The alignment of the accounting policy of the Danish operations affects interest income but with a corresponding effect on lower cost of risk

Note: yA Bank acquired Oct-2015, i.e. not included in Q1 2015 numbers

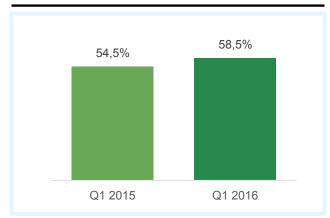


Insurance

Gross Written Premium (MSEK)



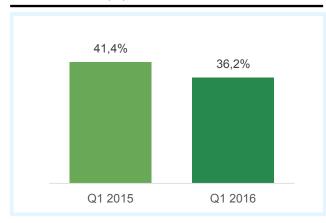
Expense Ratio (%)



Highlights

- Premiums down due to planned closed non profitable programs within Travel Insurance in UK
 - This has positive impact on margins
- Expense and claims ratios are affected by product mix resulting in overall improvement of combined ratio
- Improved Technical result Q1 2016 vs. Q1 2015

Claims Ratio (%)



Technical Result (MSEK) and Combined Ratio (%)





Condensed Income Statement

Jan-Mar 2016	Jan-Mar 2015	Change	FY 2015
18 760	13 826	35,7%	18 198
522	398	31.3%	1 782
47	47	0,5%	193
64	54	18,8%	242
-5	16	-133,0%	-35
49	40	20,8%	189
677	554	22,1%	2 371
-278	-214	29,8%	-990
-7	-3	151,1%	-16
-41	-40	3,4%	-152
350	297	17,8%	1 213
-98	-92	6,4%	-375
253	206	22,9%	838
273	206	32,6%	900
196	158	24,1%	622
211	158	33,9%	670
11,2%	11,3%	-0,1%	11,0%
13,7%	14,6%	-0,9%	13,8%
44,4%	46,7%	-2,3%	42,8%
-2,1%	-2,6%	0,5%	-2,3%
	2016 18 760 522 47 64 -5 49 677 -278 -7 -41 350 -98 253 273 196 211 11,2% 13,7% 44,4%	2016 2015 18 760 13 826 522 398 47 47 64 54 -5 16 49 40 677 554 -278 -214 -7 -3 -41 -40 350 297 -98 -92 253 206 273 206 196 158 211 158 11,2% 11,3% 13,7% 14,6% 44,4% 46,7%	2016 2015 Change 18 760 13 826 35,7% 522 398 31,3% 47 47 0,5% 64 54 18,8% -5 16 -133,0% 49 40 20,8% 677 554 22,1% -278 -214 29,8% -7 -3 151,1% -41 -40 3,4% 350 297 17,8% -98 -92 6,4% 253 206 22,9% 273 206 32,6% 196 158 24,1% 211 158 33,9% 11,2% 11,3% -0,1% 13,7% 14,6% -0,9% 44,4% 46,7% -2,3%



Condensed Statement of Financial Position

(MSEK)	31 Mar 2016	31 Mar 2015	Change	31 Dec 2015
Assets				
Liquid Assets	4 736	5 345	-11,4%	4 836
Lending to the Public 1	18 760	13 826	35,7%	18 198
Intangible Assets	1 810	667	171,4%	1 784
Other Assets	589	974	-39,5%	747
Total Assets	25 895	20 813	24,4%	25 565
Liabilities and Equity				
Liabilities to Credit Institutions	46	191	-75,7%	141
Deposits and Borrowing from the Public	16 662	15 304	8,9%	16 434
Issued Securities	2 191	400	447,8%	2 181
Technical Provisions	493	546	-9,8%	534
Other Liabilities	1 265	970	30,3%	1 271
Total Liabilities	20 657	17 412	18,6%	20 561
Total Equity	5 238	3 401	54,0%	5 004
Total Liabilities & Equity	25 895	20 813	24,4%	25 565

