



Q4 2017 PRESENTATION

TODAY'S PRESENTERS



Kenneth Nilsson
Chief Executive Officer

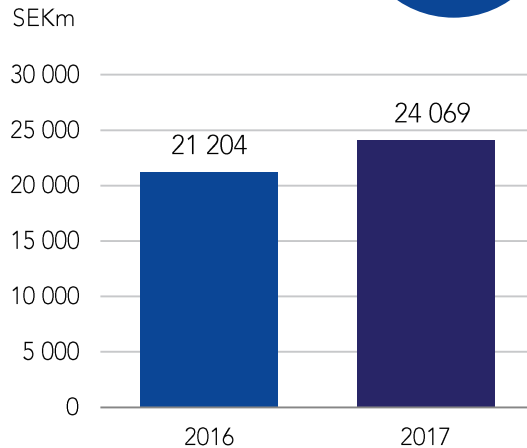


Peter Rosén
Chief Financial Officer

ANOTHER RECORD-BREAKING YEAR

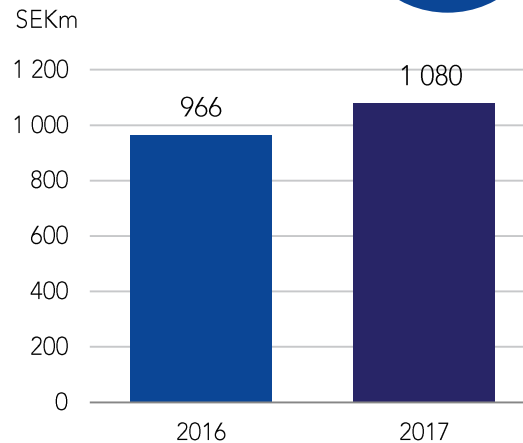
Continued
strong lending

+14%



Increased
net income*

+12%



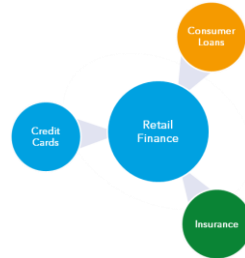
EPS
5.40
+19%

DPS
3.30**

*IPO pre-tax nonrecurring costs of SEK20m reduced in Q1 2016, SEK14m in Q2 2016. FSA fine SEK35m in Q3 2016, non tax deductible costs

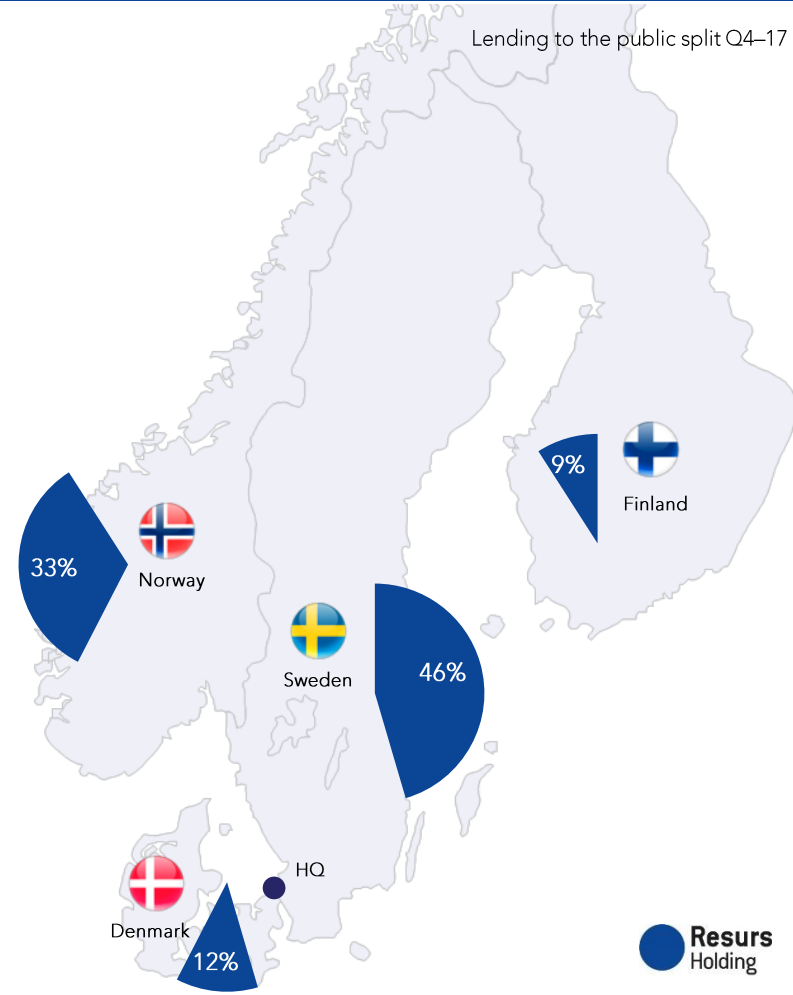
** Including the dividend of 1.50 paid in November 2017

THE STRENGTH OF OUR BUSINESS MODEL



Three segments – four markets

- Presence in the Nordic market for almost 20 years and we have been driving the development of the various markets for decades
- We can manage and adapt to new regulations that come in the various markets from time to time
- For example, despite full adaptation to the new Norwegian rules, we are continuing to show the same strong profitable company growth as prior to the regulations



CONTINUED STRONG GROWTH AND SEVERAL NEW PARTNERSHIPS

Highlights

- Continued focus on developing existing partnerships
- One third of our new retail finance-partners in 2017 are present in the omnichannel which means both retail stores and e-commerce
- During Q4 approx. 30 per cent of Resurs's retail finance sales came from e-commerce, 20 per cent excluding Ellos
- Continued strong trend in credit card sales due to cross sales on inbound calls

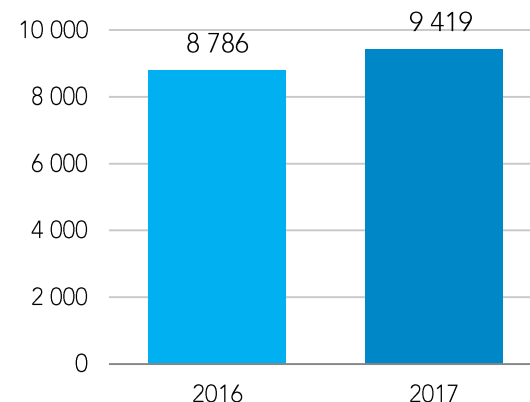
New partners in 2017



Continued lending growth

+7%

SEKm

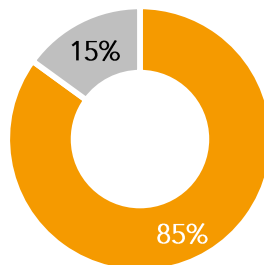


CONTINUED STRONG AND PROFITABLE GROWTH

Highlights

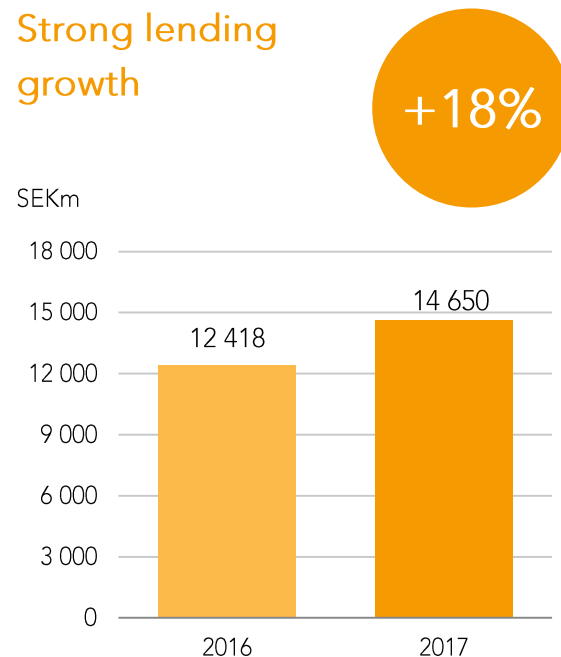
- Continued strong profitable growth despite full adaptation to the new Norwegian regulations
- Credit decision engine launched in Resurs Bank Norway with good initial results and continued positive results from Finland
- Stable average ticket size approx. 90 TSEK in new lending and approx. 75 TSEK in total loan book

Utilising the database



>85% of sales in Q4 to existing customers in our database. Since most of our sales are to customers who are already known in our database, we can achieve higher margins because this knowledge has a positive impact on acquisition costs and credit risk

Strong lending growth



DEVELOPING COOPERATIONS WITH EXISTING PARTNERS

Highlights

- Premium earned net up 6% compared with 2016 excluding the discontinued UK travel-insurance operations
- Focusing on developing existing partnerships
- Extension of partnership with XXL in Norway
- Successful launch of the Synsam cooperation during Q4 with over 350 stores in Sweden, Norway and Finland

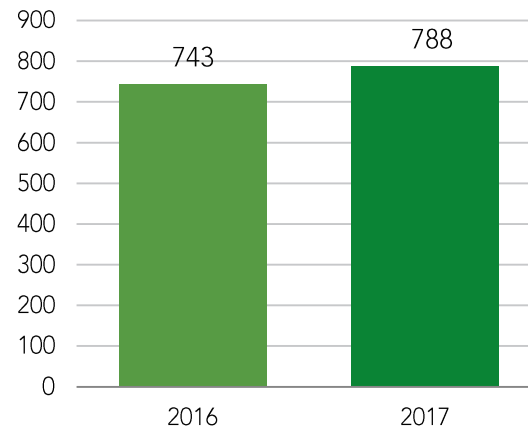
New partners in 2017



Premium earned net, increase*

+6%

SEKm



WE ARE AT THE FOREFRONT OF NEW TECHNOLOGY

Customer service in continuous digitalisation

- Implementation of a new business support sales tool called "the Compass"
- Continued launch of robotics during 2017 and beyond

Digital application

- Over 70 per cent used digital application in Sweden during Q4 2017
- Launched in Sweden, Denmark and Norway and planned launch in Finland in spring 2018

Loyo Pay

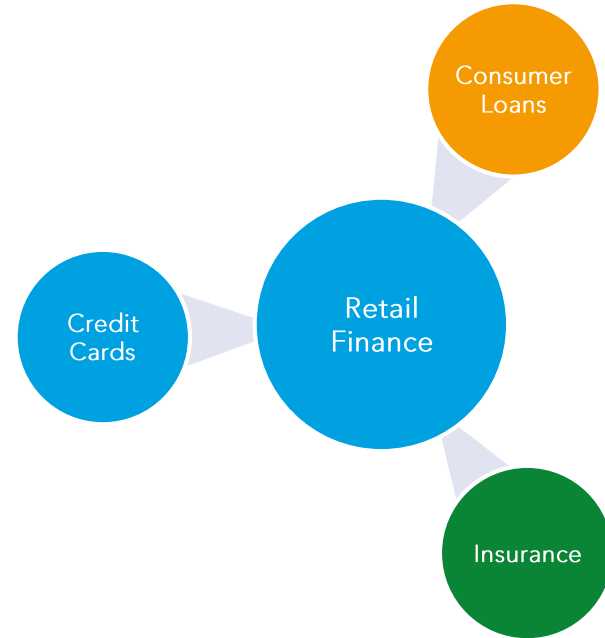
- Launched in Sweden, Norway and Finland in 2017
- Merge of Loyo Pay and Loyo App in 2018



ANOTHER RECORD BREAKING YEAR - AND MORE TO COME

The strength of our business model

- Quarter after quarter we have reported strong profitable growth, which proves the strength of our business model
- Continued focus on developing our existing partnerships and initiated cooperation with several new partners
- Launched new digital services for our partners and customers and improved internal efficiency through new tools
- In 2018, we will continue to focus on strengthening our business model through innovation which will lead to improved partnerships and consumer experience





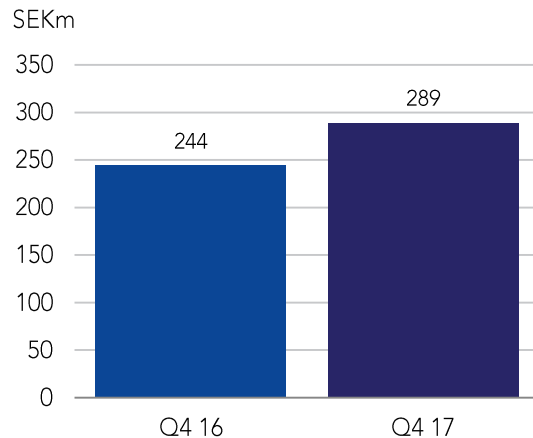
Q4 2017 IN FIGURES

Excluding nonrecurring costs for IPO and FSA fine in 2016

INCREASED NET INCOME

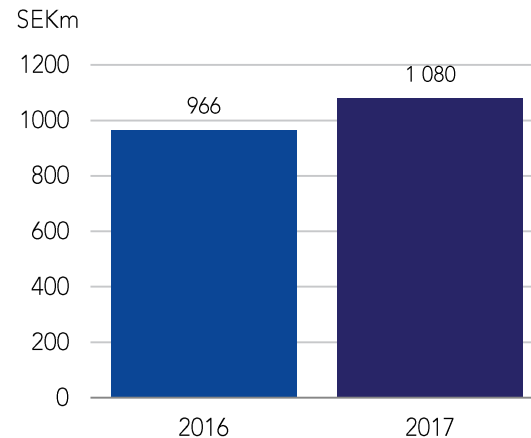
Net Income

+18%



Net Income*

+12%



EPS
5.40
+19%

DPS
3.30**

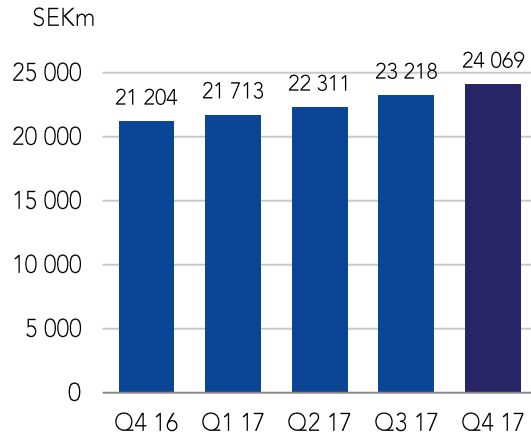
* IPO pre-tax nonrecurring costs of SEK20m reduced in Q1 2016, SEK14m in Q2 2016. FSA fine SEK35m in Q3 2016, non tax deductible costs

** Including the dividend of SEK 1.50 paid out in November 2017

STRONG GROWTH IN BOTH SEGMENTS

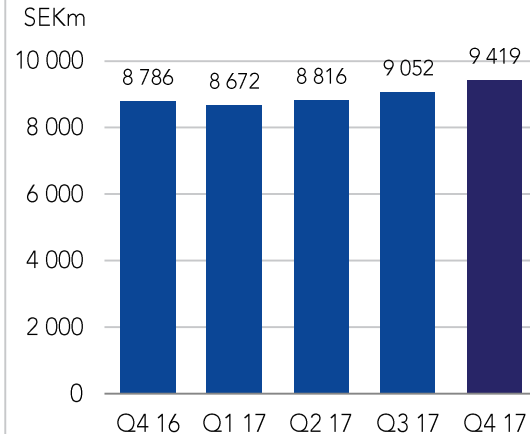
Total

+14%



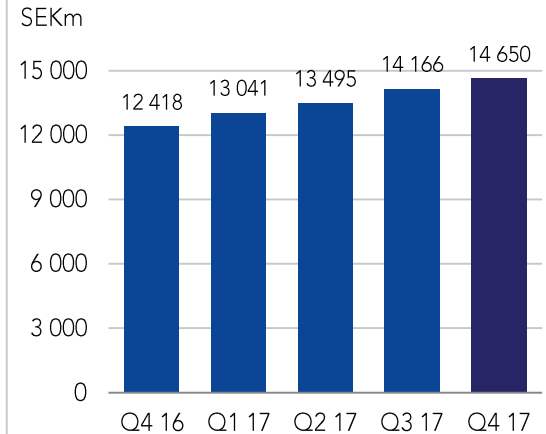
Payment Solutions

+7%



Consumer Loans

+18%

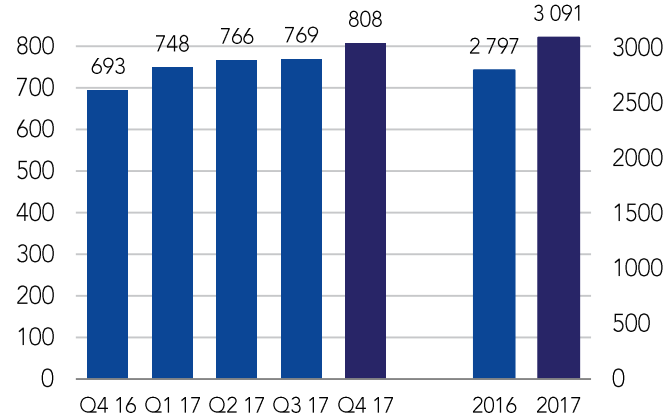


STRONG INCREASE IN OPERATING INCOME

Operating income

+11%

SEKm



NBI margin*

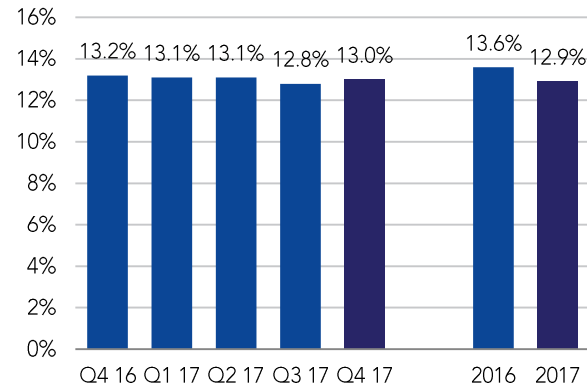
+0.2%
pts

QoQ

-0.7%
pts

YoY

%



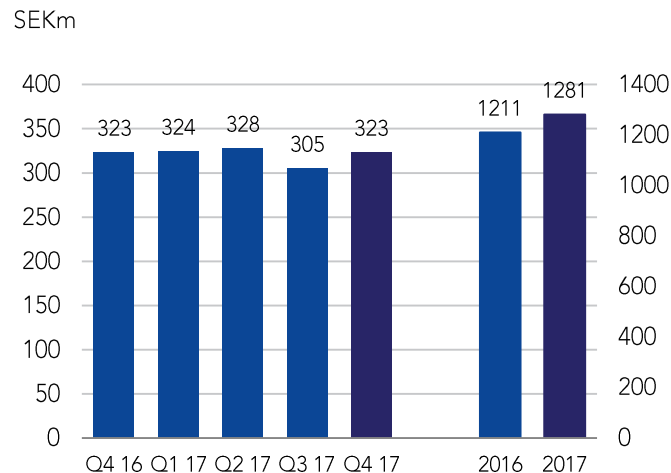
Highlights

- Strong increase in operating income
- Stable margin over time
- The margin decreased compared to last full year mainly impacted by mix effects

IMPROVEMENTS IN COST INCOME RATIO

Operating expenses*

+6%



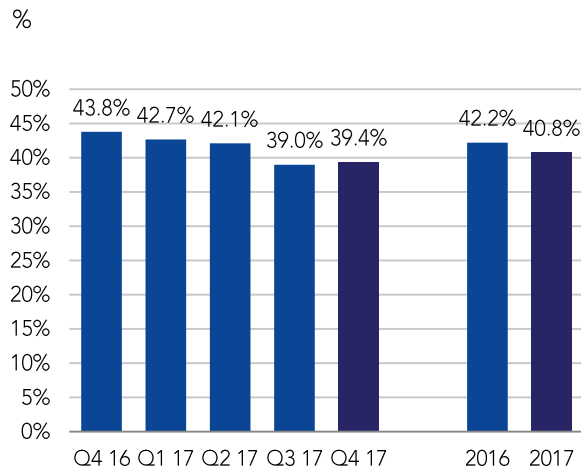
Cost Income Ratio, bank*

+0.4%
pts

QoQ

-1.4%
pts

YoY



Highlights

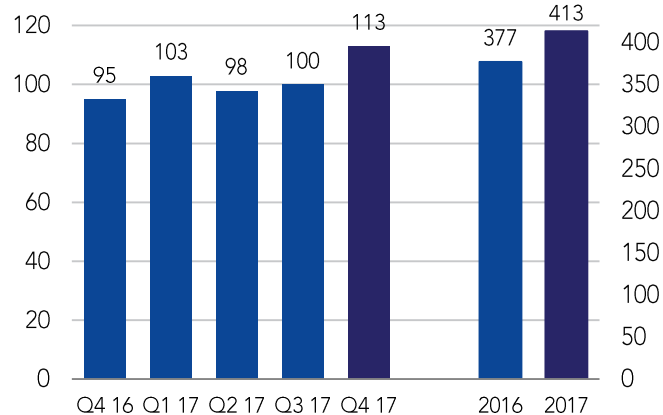
- OPEX increased compared to last year driven by IT investments to facilitate product innovation and efficiency
- Cost income ratio continued to improve based on scalable business model

STABLE COST OF RISK

Credit Losses, Net

+10%

SEKm



Cost of Risk

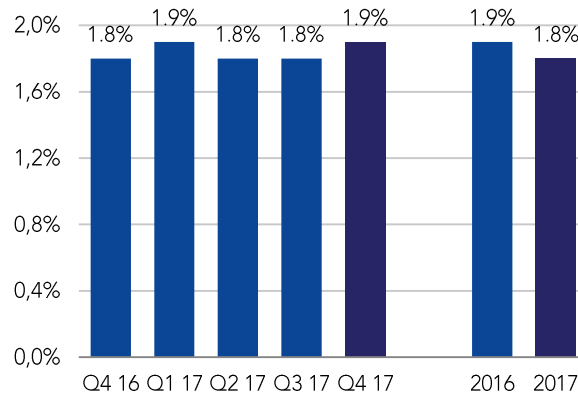
+0.1%
pts

QoQ

-0.1%
pts

YoY

%



Highlights

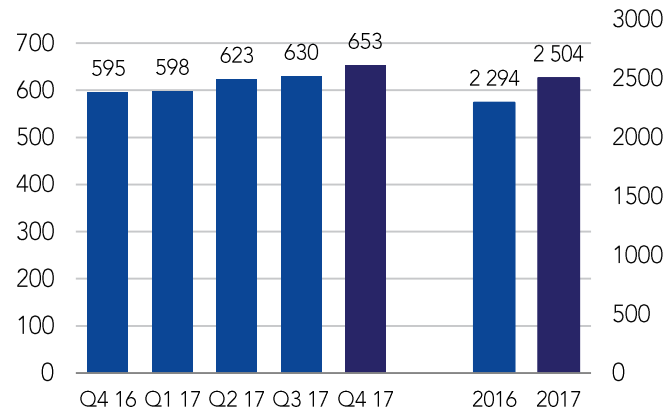
- Credit losses increased following growth of the loan book
- Cost of risk remains stable at historically low levels

STABLE RISK ADJUSTED NBI MARGIN

Risk adjusted NBI*

+9%

SEKm



Risk adjusted NBI margin*

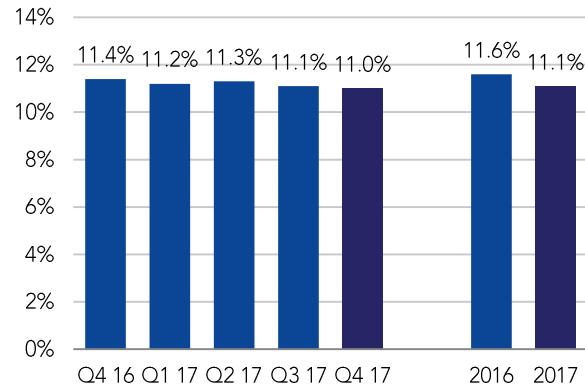
-0.1%
pts

QoQ

-0.5%
pts

YoY

%

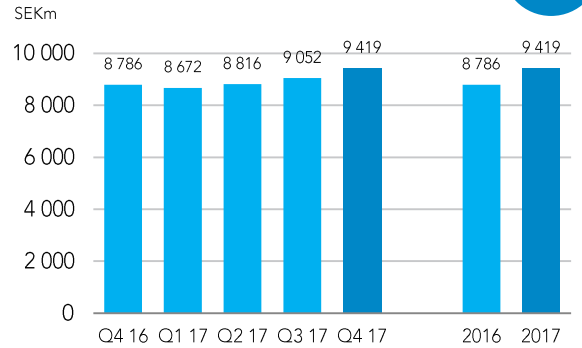


Highlights

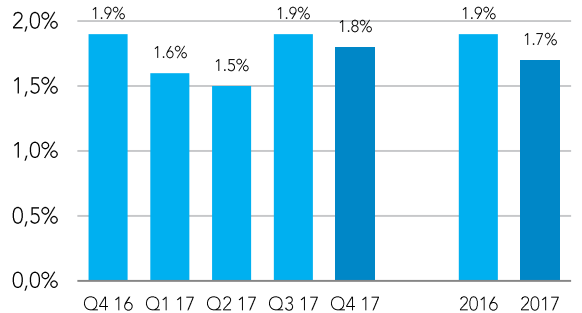
- Strong increase in risk adjusted NBI
- Stable margin over time
- The margin decreased compared to last year mainly effected by mix effects

* Risk adjusted NBI for bank calculated as Group operating income less reported insurance segment operating income and less credit losses, net

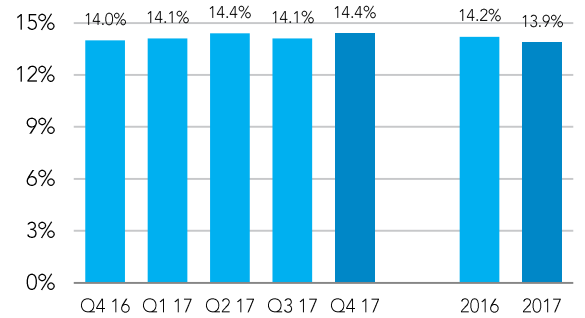
Loan Book



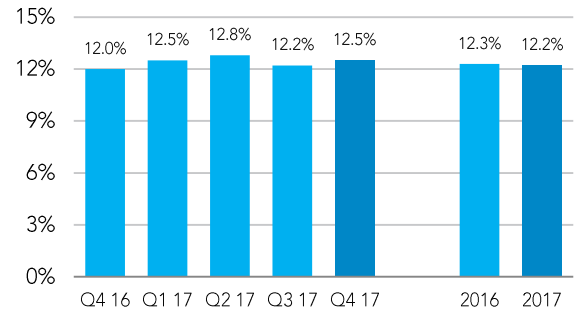
Cost of Risk



NBI margin



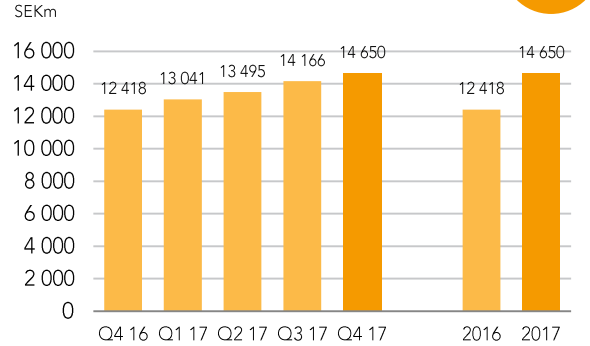
Risk Adjusted NBI margin



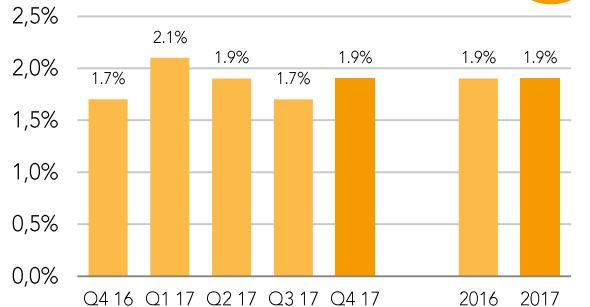
Highlights

- Strong lending growth mainly driven by existing retail partners
- Stable NBI margin development
- Improved cost of risk
- Stable risk adjusted NBI margin

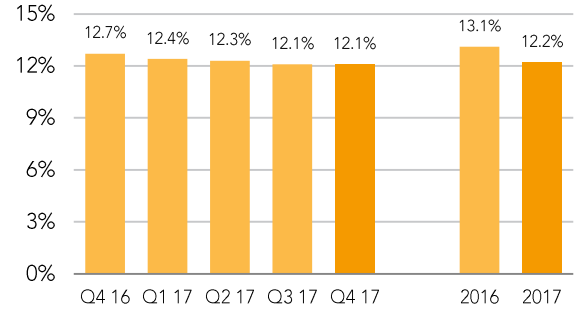
Loan Book



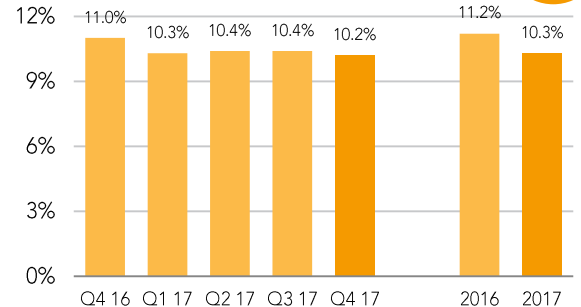
Cost of Risk



NBI margin



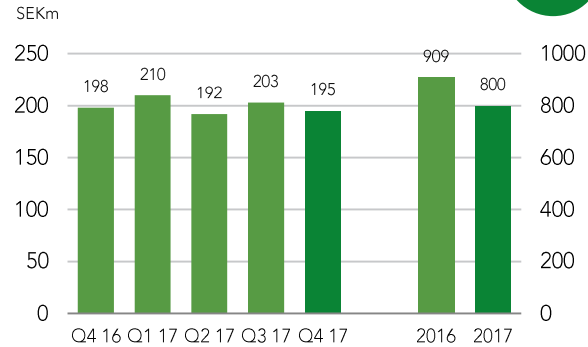
Risk Adjusted NBI margin



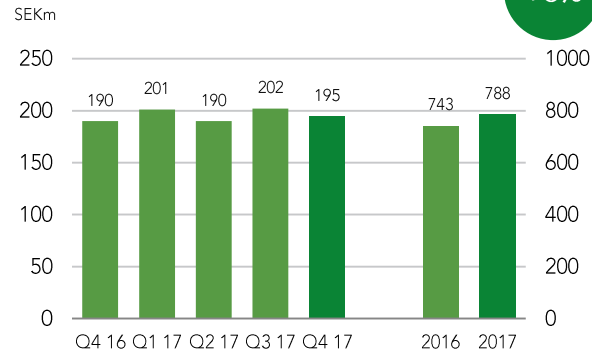
Highlights

- Strong growth in lending with contributions from all markets
- Lower NBI margin mainly driven by yA Bank with lower margin and mix
- Stable cost of risk development
- Lower risk adjusted NBI margin mainly driven by yA Bank and mix

Premium Earned, net

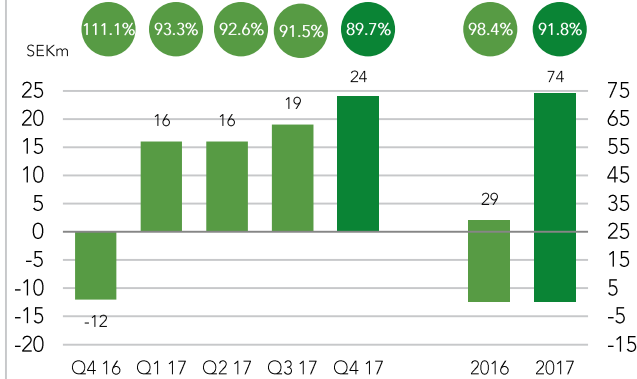


Premium Earned, net*



*Excluding UK travel insurance business

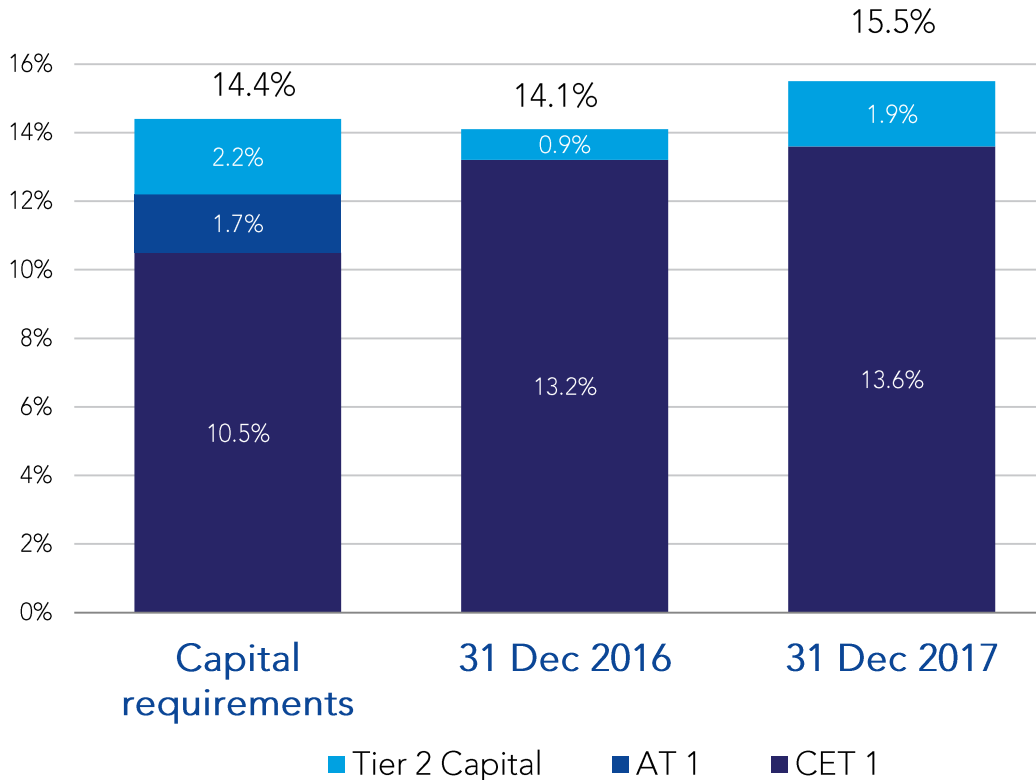
Technical Result & Combined Ratio



Highlights

- Excluding the discontinued UK travel insurance business, premiums are up
- Strong increase in technical result and improved combined ratio mainly due to the discontinued UK travel insurance business

STRONG CAPITAL POSITION

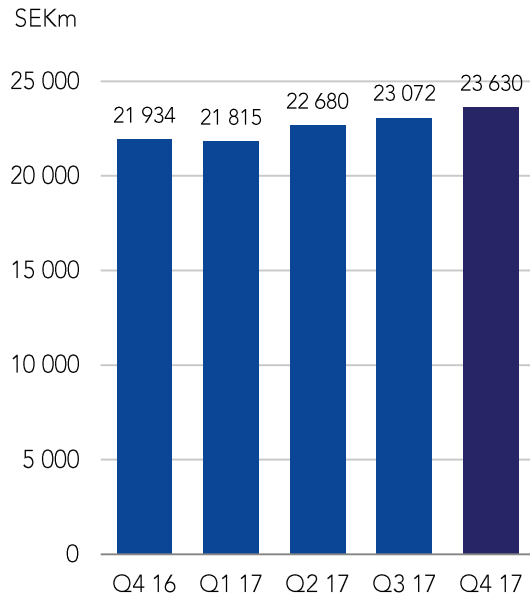


Highlights

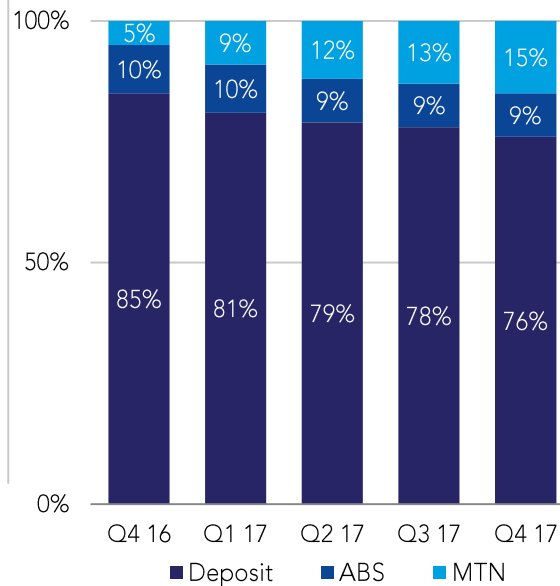
- Strong CET1 and total capital ratios well above requirement and targets
- This takes into account the proposed dividend of SEK 3.30 in 2017

CONTINUED DIVERSIFICATION

Funding total ex. equity



Funding mix



Highlights

- Continued diversification of funding with SEK 2 050m and NOK 400m issued under the MTN programme in 2017

FINANCIAL TARGET PERFORMANCE

Metric	Target	Jan-Dec 17
Annual lending growth	> 10% p.a.	14%
Risk adjusted NBI margin	In line with recent performance (c. 10% – 12%)	11.1%
C/I before credit losses excl. Insurance and adjusted for nonrecurring costs	< 40% in the medium term	40.8%
Return on equity (RoTE) adjusted for nonrecurring costs*	~ 30% in the medium term	30.3%
Payout ratio**	> 50%	61%
Common Equity Tier 1 ratio/ Total Capital Ratio	>12.5% CET1 15.0% Total Capital	13.6% CET1 15.5% Total Capital

*Based on Capital Employed at 12.5% CET1 Ratio

** Including the dividend of SEK 1.50 paid out in November 2017

THANK YOU!